



experiencing reliability and performance issues with its previous computer. Captec was selected to supply a more reliable platform that was configured, integrated and tested, mitigating all previous performance issues.

Key Account Manager, Captec

A global leader in the provision of visually intelligent solutions for the global surveillance, security and safety industries. The customer specialises in zero-latency streaming, as well as analysis of secure video and related-intelligence over wireless networks including: cellular, satellite, IP mesh and cloud. Reliable specialist computers form an integral component of the customer's rail platform CCTV monitoring application.



REQUIREMENTS & ISSUES

- Customer required a reliable specialist computing platform for monitoring digital footage on railway platforms
- Tlexibility in mounting needed to offer both rack and tower orientation
- Powerful processing capabilities were essential to support high quality CCTV footage
- Redundancy of both power and storage was necessary compensate for lack of technical maintenance presence onsite
- Large storage capacity required to accommodate substantial amounts of data securely
- Customer needed the configuration of its own specific add-on cards
- Installation, configuration and testing of the customer's software for assurance of reliable operation

THE SOLUTION

- Captec designed and manufactured an industrial 4U rackmount server optimised for reliability
- Chassis selection with rackmount rail and pedestal kits met orientation requirements
- Specification of powerful processors for increased performance
- RAID storage and dual redundant PSUs minimise the risk of data and power loss
- Two high performance hard disk drives to store significant amounts of data
- ▼ Integration of customer specific add-on cards as part of a value added service
- Gold imaging, testing and installation of software saved customer time, removed pressure and provided assurance of quality











THE OUTCOME

- Expert component selection and engineered thermal management ensures platforms are capable of 24/7 operation, enabling continual CCTV monitoring
- Configuration of customer specific software and installation of add-on cards enables the customer to benefit from a platform ready to run
- ▼ Comprehensive mitigation of previous reliability issues
- Lead times reduced while still providing the customer with a more reliable and complete platform

CAPTEC

EMEA Office Hampshire, PO15 5SH, UK

T: +44 (0)1489 866 066 +44 (0)1489 866 088 E: sales@uk.captec-group.com

in /company/captec

www.captec-group.com

North America Office Ontario, N3H 4R7, Canada

T: +1 (519)650-4000 F: +1 (519)650-2000

E: sales@ca.captec-group.com



















